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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Bruce V. Schwartz, et al.  
Serial No.: 09/839,858  
Filing Date: April 20, 2001  
Title: Reducing Perceived Latency in  
Servicing User Requests on  
Low-Bandwidth  
Communications Channels

Art Unit: 2152

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August 24, 2001  
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Commissioner of Patents  
Washington, DC 20231

**INFORMATION DISCLOSURE STATEMENT**

Sir:

Pursuant to the duty of disclosure set forth in 37 CFR § 1.56, Applicants respectfully submit the following information disclosure statement.

The present application is a continuing application of U.S. non-provisional application number 08/995,683 filed December 22, 1997 (the "Parent Application"), which claimed the priority of U.S. provisional application number 60/052,394 filed July 11, 1997. References cited during prosecution of the Parent Application, either disclosed by Applicants or reported by the Examiner, are listed on the accompanying form PTO-1449. Inasmuch as these references should be available from the files of the Parent Application, Applicants have not submitted copies with this statement.

Applicants respectfully request that the Examiner initial the cited references shown on the enclosed form PTO-1449 and that the references be made of record in the present application.

Respectfully submitted,

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**Certificate of Mailing Under 37 CFR 1.8**

I certify that this Information Disclosure Statement and any enclosed materials are being deposited with the United States Postal Service on August 24, 2001 with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Washington, DC 20231.

David N. Lathrop

Enc. PTO Form 1449